https://www.lumecg.com/job-listings/servicenow-hrsd-developer-remote-2/

ServiceNow HSRD Business Solution Analyst – Remote

Qualifications

ServiceNow HSRD Business Solution Analyst – Remote

- Bachelor's degree
- Any ServiceNow HRSD certification (certificate required)
- 5 years eliciting, defining, and documenting functional, business, and user requirements
- 5 years performing analysis for business-process improvement and application design
- 5 years documenting business / application workflows & use-cases or user stories
- 3 years leading / working within cross-functional teams (SMEs, architects, developers, testers)
- 5 years working in an Agile-based IT environment
- 4 years of ServiceNow HRSD implementation experience
- 3 years analyzing & resolving bugs/production incidents for medium- to large-scale applications
- 2 years producing deliverables such as M&O manuals, procedural manuals, and training/reference material
- 2 years facilitating Joint Application Design (JAD) or other collaborative design sessions
- 5 years performing business-analysis tasks within a state department or other public agency involving multiple vendors

Hiring organization
Lume Consulting Group

Employment Type
Full-time, Contractor

Beginning of employment
Immediately

Duration of employment
2 year

Industry
Government Consulting

Job Location
Remote work possible

Working Hours
40 hours/w

Date posted