



<https://www.lumecg.com/job-listings/servicenow-developer/>

## ServiceNow Developer Lead Workspace Delivery (WSD) Remote

### Description

**Lume Consulting Group**, a Sacramento-based IT consulting company, is seeking a skilled **ServiceNow Developer Workspace Delivery (WSD)** for a project with one of our California State clients.

### Qualifications

#### MANDATORY QUALIFICATION

1. *Minimum four (4) years with ServiceNow Platform Administration*
2. *Minimum (4) years with implementation of ServiceNow Platform*
3. *Minimum (4) years experience with design of ServiceNow Platform*
4. *Minimum four (4) years' with ServiceNow Customer Service Management CSM)*
5. *Expert-level understanding of all ServiceNow Modules*
6. *Minimum five (5) years' experience CMDB Design and implementation*
7. *Minimum five (5) years' experience with CMDB Governance.*
8. *Minimum five (5) years' experience Managing and updating **CMDB***
9. *ServiceNow Information Technology Service Management (**ITSM**)*
10. *Minimum (5) years with Design, development, administration and support of ServiceNow ITSM.*
11. *Minimum (4) years' experience with creating ServiceNow Catalog items with workflows, automation and approvals.*
12. *Minimum (4) years' experience with Developing and administering ServiceNow Change Management*
13. *Minimum (4) years' experience with Developing and administering*
14. *Minimum (4) years' experience with Developing and administering*
15. *Minimum (4) years' experience with Developing and administering Incident Management*
16. *Minimum (4) years' experience with Employee Center and Search optimization*
17. *Minimum (4) years' experience with deploying Service Level Agreements (SLAs) for Requests, Incidents, and Cases*
18. **ServiceNow Workspace Delivery (WSD)**
19. *Minimum Four (4) years' experience Space mapping and space management*
20. *Minimum Four (4) years' experience with administering Workspace Reservation management module, calendar synchronization*
21. *Minimum Four (4) years' experience Workplace indoor mapping*
22. **ServiceNow Certified System Administrator (CSA), ServiceNow Certified Application Developer (CAD), Certified Implementation Specialist (CIS), Information Technology Infrastructure Library (ITIL).**
23. **IT Process Improvement**
24. *Minimum of four (4) years' experience with automating legacy IT processes into ServiceNow*

### Hiring organization

Lume Consulting Group

### Employment Type

Full-time, Contractor

### Beginning of employment

Immediately Jan 25

### Duration of employment

2 year

### Industry

Government Consulting

### Job Location

Sacramento

Remote work from: USA

### Date posted

### Valid True

05.01.2025

## **DESIRABLE QUALIFICATION**

1. A minimum (4) years experience with ITIL (Information Technology Infrastructure Library) process and concepts.
2. A Minimum of (4) years expert-level experience in ServiceNow Integration with third-party systems such as LDAP, Active Directory, SAP, Salesforce using REST, SOAP, or MID Server.
3. A minimum of (4) years' experience with communication skills to effectively collaborate with cross-functional teams, gather requirements, and provide technical guidance and support.
4. A minimum of four (4) years' experience in infrastructure technology implementations.
5. A minimum four (4) years' with Microsoft Active Directory Administration experience.
6. A minimum four (4) years experience administering ServiceNow Platform for Government, State, Federal or global entities with staffing above 10,000 employees.