



<https://www.lumecg.com/job-listings/senior-enterprise-saas-platform-engineer/>

Senior Enterprise SaaS Platform Engineer

Description

Senior Enterprise SaaS Platform Engineer

ServiceNow, Azure/AWS and Enterprise Integrations

Lume Consulting Group is seeking an experienced **Senior Enterprise SaaS Platform Engineer** to support the implementation, integration, administration, enhancement, and ongoing operation of enterprise Software-as-a-Service (SaaS) applications for a public-sector client.

The selected consultant will manage SaaS platforms throughout their lifecycle—from technical evaluation and implementation through production support, optimization, governance, and decommissioning. The ideal candidate combines broad enterprise SaaS experience with hands-on expertise in ServiceNow, Azure/Entra ID, AWS, identity and access management, APIs, application monitoring, reporting, and vendor coordination.

This is a senior, hands-on technical position. Candidates must be able to work onsite five days per week in West Sacramento.

Mandatory Qualifications

Candidates must meet **all** the following requirements:

1. At least **seven years of experience** implementing, enhancing, configuring, customizing, and testing enterprise SaaS applications.
2. At least **seven years of experience** providing technical and administrative support for SaaS applications, including researching technical issues, debugging, troubleshooting, defect resolution, and timely production support.
3. At least **seven years of experience** onboarding and configuring SaaS applications, developing dashboards and reports, and working with third-party SaaS vendors and internal business or technical clients.
4. At least **seven years of experience** with cloud-based technologies, including AWS and Azure. Relevant AWS experience may include CloudWatch, Lambda, Redis, monitoring, logging, integrations, and related cloud services.
5. At least **seven years of experience** working across the Software Development Life Cycle, including analysis, solution design, detailed technical design, development, testing, test automation, release management, and deployment.
6. Demonstrated experience integrating SaaS applications using APIs, identity-management technologies, data pipelines, or enterprise integration tools.
7. Strong technical troubleshooting, problem-solving, documentation, and stakeholder-communication skills.
8. Ability to provide employment dates, project descriptions, and professional

references that verify the required experience.

9. Ability and willingness to work **onsite five days per week in West Sacramento, California.**

Desired Qualifications

Preference will be given to candidates with the following experience:

- Hands-on ServiceNow administration, configuration, development, and enterprise integration.
- ServiceNow ITSM, ITAM, and ITOM.
- ServiceNow Incident Management, Change Management, Service Level Management, and Service Catalog.
- Building ServiceNow dashboards, operational reports, statistical reports, performance metrics, and enterprise-level reporting.
- Integrating third-party SaaS applications with the ServiceNow Now Platform.
- Salesforce or other major enterprise SaaS platforms.
- Electronic content-management, requirements-management, risk-management, or similar SaaS applications.
- Microsoft Entra ID/Azure AD, SSO, SAML, OAuth, SCIM, conditional access, IAM, and RBAC.
- AWS and Azure cloud services, monitoring, application support, and integrations.
- REST APIs, web services, middleware, data pipelines, and enterprise application integration.
- Application-performance monitoring, metrics, analytics, logging, alerting, and observability tools.
- SOC 2, ISO 27001, security assessments, access reviews, and compliance audits.
- SaaS license management, spend optimization, vendor management, SLA management, and contract coordination.
- Agile delivery and collaboration with cross-functional teams.
- AI technologies and tools such as Microsoft Copilot, Claude, or similar solutions.
- At least five years of hands-on software-development experience involving algorithms and data structures.
- Experience supporting government, public-sector, financial-services, retirement, or other regulated organizations.

Preferred Certifications

The following certifications are beneficial but not required:

- ServiceNow Certified System Administrator
- ServiceNow Certified Implementation Specialist – ITSM
- ServiceNow Certified Implementation Specialist – ITOM
- ServiceNow ITAM, HAM, or SAM certification
- Microsoft Azure or Entra ID certification
- AWS certification
- ITIL certification
- Security, cloud, or enterprise architecture certification

Hiring organization

Lume Consulting Group

Employment Type

Full-time, Contractor

Beginning of employment

Nov 2026

Duration of employment

1 year

Industry

Government Consulting

Job Location

400 Capitol Mall Sacramento, CA 95814, 95814, California, United States

Working Hours

Approximately 40 hours per week during normal business hours

Date posted

Valid through

19.09.2026